Airport transfer information

If you have pre-booked and paid for an airport transfer service, here is some generic information on how to find your driver at the airport.



Arrival at international airport (Terminal 1)

Meet your driver (/airport greeting staff) at "THE MEETING POINT".

The Meeting Point" is located on the arrival level, between arrival hall A and arrival hall B, next to toilets. You can see "The Meeting Point" highlighted in red on the map below.



Your driver will greet you 60min after your flight arrival and will leave 120min after your flight arrival if they cannot find you.

IMPORTANT:

Wait for your driver if you come out early. Please do not leave the airport. If you cannot find them, please call or WhatsApp our Transport Emergency Contact Numbers (Your driver's coordinators) at these numbers:

- > Calling from an Australian number: 0414 388 088 or 0414 288 088
- > Calling from an overseas number: +61 414 388 088 or +61 414 288 088

